

Accessing the IHI Open School Courses, including the Basic Certificate Course

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The Office of Medical Student Education



Start Here

- Before accessing IHI open courses, you must register with IHI.
- When you register, please:
 - Use your UA NetID as your email, and
 - Identify University of Arizona Tucson as your institutional affiliation.
- This should give you free access to the IHI Open Courses associated with the UA COM account.
- If you have any questions about access, please contact the Office of Graduate Medical Education, [Diane Bigelow, Director, Graduate Medical Education.](#)

www.ihl.org/Pages/default.aspx

The screenshot shows the IHI homepage with the following elements:

- Navigation bar: KNOWLEDGE CENTER, **IHI OFFERINGS** (circled), USER COMMUNITIES, EXPLORE BY INTEREST
- Scorecard on State Health System Performance for Low-Income Populations
- Resources: CMS Partnership for Patients
- Upcoming IHI Offerings: 2018 Health Decade, The Innovation College, Pioneer and Family-Centered Care, Quality Improvement, Rethinking Critical Care, Embedding Available Evidence, Cracking the Code to...
- This Week at IHI: TW@IHI, Sign up for IHI's free weekly newsletter, Read the latest issue.
- Quick Links: IHI E-Alerts, IHI TV, IHI Open School, Partnership for Patients, Redesign, Triple Aim
- In the News: IHI News

The zoomed-in view shows the IHI Offerings page with the following menu items:

- CONFERENCES
- CUSTOMIZED SERVICES
- IHI OPEN SCHOOL** (highlighted with a green arrow)
- MEMBERSHIPS AND NETWORKS
- SEMINARS & TRAINING
- STRATEGIC INITIATIVES
- VIRTUAL PROGRAMS

The screenshot shows the IHI Open School page with the following elements:

- Navigation bar: School, Overview, Courses & Certificates, School Resources, Chapters & Communities, Blog
- Download the IHI Open School Mobile App
- The Spread of the IHI Open School Courses
- What We're Reading: The New York Times, The New England Journal of Medicine, Fox News, Time, Health Affairs
- St. Charles: An administrative fellow at St. Charles Health System shares...

The footer area includes the following sections:

- Newest Resources:** Nursing Students Urge Professor to Require IHI Open School Courses, IHI Open School: At Every Step of Your Career, Case Study: An Extended Stay
- Quick Links:** Take a Course, Join a Chapter, Find a Mentor, Browse Resources
- Do a Quality Improvement Project:** Receive your Practicum Certificate, Summarize and share your work, Track your data, Test your changes
- The Science of Improvement - On a Whiteboard!**
- The IHI Open School Courses Are Now Available in Spanish and Portuguese**

<http://www.ihl.org/offerings/IHIOpenSchool/Pages/default.aspx> →



Open School

Click on "Courses & Certificates" for dropdown menu



[Learn More ^](#)

Case Study: An Extended Stay

A 64-year-old man with a number of health issues comes to the hospital because he is having trouble breathing. The care team springs to action, but a series of preventable errors leads to a lengthy stay.

Download the IHI Open School Mobile App

Now available for iPhones and iPads! [Learn more.](#)



The Spread of the IHI Open School Courses

Universities and health organizations around the world are integrating IHI Open School courses into curricula and training programs. [Explore and join the list.](#)

What We're Reading

- **The New York Times:** [When Nurses Bond With Their Patients](#)
- **The New England Journal of Medicine:** ["Good" Patients and "Difficult" Patients -- Rethinking Our Definitions](#)
- **Fox News:** [Medical School Program Trains Doctors for the Future of Medicine](#)
- **Time:** [Saving U.S. Health Care with Skype](#)
- **HealthAffairs:** [National Health Expenditure Projections, 2012-22: Slow Growth Until Coverage Expands And Economy Improves](#)

www.ihl.org/offerings/IHIOpenSchool/Pages/default.aspx

My Filters

Courses & Certificates

Subscription Information

Continuing Education and Certificates

Upcoming Courses

Sample Lessons

Course Discussions

IHI Open School in the Curriculum

Cursos en Español

Cursos em Português

You are here: Home > IHI Offerings > IHI Open School > Courses & Certificates

Courses & Certificates



The IHI Open School offers a range of online courses in quality improvement, patient safety, patient- and family-centered care, managing health care operations, leadership, and population health.

To get started, please select one of the following two options:

Students, Residents, and Faculty

Professionals



www.IHI.org/StudentCourses



www.IHI.org/ProfessionalCourses

Available Courses

<http://www.ihl.org/offerings/IHIOpenSchool/Courses/Pages/default.aspx>

HOME

ONLINE LEARNING

MY LEARNING

<http://app.ihl.org/lms/home.aspx?CatalogGUID=4cc435f0-d43b-4381-84b8-899b35082938>

Welcome to the IHI Open School online courses!

The IHI Open School offers a range of online courses in improvement capability, patient safety, triple aim for populations, person- and family-centered care, leadership, and quality, cost, and value. Each course takes roughly an hour to two hours to complete and consists of several lessons, which take 15-30 minutes each.

The courses are completely free for students, medical residents, university faculty who teach courses, and users from the **Least Developed Countries**. You'll take a quiz at the end of each lesson. To pass, you must score 75% or better.

[Click here to browse the courses and get started.](#)

If your class requires the **Basic Certificate of Completion**, you are required to take the 16 courses listed here.

If you are a professor and would like to track your students' progress, [Click here to apply for the academic rate.](#)

Links:

[Upcoming Courses](#)
[Continuing Education](#)
[Mobile App for iPhones and iPads](#)
[Curriculum Examples](#)

Related Seminars and Training:

[Graduate Medical Education: Focusing](#)

<http://app.ihl.org/lms/mycertificataprogramslist.aspx>

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Technology

- Microsoft
- Internet Ex
- Microsoft
- Adobe Ac

HOME

ONLINE LEARNING

MY LEARNING

[My Courses & Lessons](#)

[My Assignments](#)

[My Certificates](#)

IHI Open School Certificate of Completion- Basic Level

The IHI Open School offers a basic certificate of completion for users who want formal recognition for their participation. Earning a certificate boosts your own skills — and proves to employers that you're serious about changing the system for the better.

Required Courses:

Improvement Capability

- QI 101: Fundamentals of Improvement
- QI 102: The Model for Improvement: Your Engine for Change
- QI 103: Measuring for Improvement
- QI 104: Putting It All Together
- QI 105: The Human Side of Quality Improvement
- QI 106: Level 100 Tools

Leadership

- L 101: Becoming a Leader in Health Care

Patient Safety

- PS 100: Introduction to Patient Safety
- PS 101: Fundamentals of Patient Safety
- PS 102: Human Factors and Safety
- PS 103: Teamwork and Communication
- PS 104: Root Cause and Systems Analysis
- PS 105: Communicating with Patients after Adverse Events
- PS 106: Introduction to the Culture of Safety

Person- and Family-Centered Care

- PFC 101: Dignity and Respect

<http://app.ihi.org/lms/mycertificateprogramslist.aspx>