

MAIL CHIMP WORKSHOP

[Web-based application]

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Session Objectives

- By the end of this workshop, participants will know or be able to do the following:
 - Identify purposes for which you can use MailChimp
 - Create, edit and manage LISTS, CAMPAIGNS and TEMPLATES.

• If Time Allows: Haiku Deck demonstration

• LISTS

 Create, edit, import, export and manage lists of recipients for email campaigns

CAMPAIGNS

- Create, edit and distribute email campaigns
- Edit content using formatting tools and HTML code

• TEMPLATES

• Create and edit templates

REPORTS

- Track list and campaign performance
- Access, generate and interpret MailChimp reports

1. Create an ACCOUNT

Create a FREE account with MailChimp

2. Create a LIST

- Create LISTS using entry form online
- IMPORT emails
 - Create list using Microsoft Office Excel (.csv) file
 - Upload the .csv file to MailChimp
- Create Subscriber forms

3. Create a TEMPLATE

- Create NEW templates
- SAVE a *campaign* as a template
 - Remove content that won't be repeated
 - Create BLOCKS for repetitive content
 - Ex. RSVP buttons
 - Ex. Contact Information
 - Ex. Regularly scheduled workshops, teaching days, meetings

4. Create a CAMPAIGN

- Create a campaign using MailChimp template
- Modify the template to suit your desired look & feel
- Draft content you want to include that you could send to clients or colleagues

5. Test Campaign Distribution

- PREVIEW mode → desktop & mobile device views
- EMAIL a test to yourself

What can you do with MailChimp?

- Produce attractive, professional-looking newsletters
- Create "subscriber" lists and track responses to email "campaigns"
- Distribute to list "segments"
- Be more efficient by using templates and replicating campaigns
- Be more effective Embed links and videos



Description

Qualtrics may be used to create and distribute surveys, view and analyze results, and generate reports. SOS workshops on Qualtrics and the SOS guide for Qualtrics introduces staff to the Qualtrics survey tool, including the functions described below.

Learning Objectives

Participants will know or be able to do the following:

Specific Examples

- Provide updates on training opportunities, conferences
 - Provide attractive links to resources
 - Notify faculty of CME opportunities
- Invite people to a meeting with
 - Detailed presenter information
 - Easy to use RSVP buttons
- LINK the AHSC Memo to a more slick looking MailChimp campaign where you control how to present content



Why Mail Chimp?

FREE

- Generate professional-looking email campaigns
- Create your own look with MailChimp templates
- Avoid recreating the wheel REPLICATE campaigns
- Upload existing email lists
- Export mail chimp lists & performance statistics
- Embed a subscriber sign-up form to your website

Track List Performance



- Monitor whether you're reaching your audience.
- Who and how many subscribe or unsubscribe from your list?
 - # and % Opens
 - # and % Clicks
 - List performance as compared with industry average

Statistics Track List Performance

- Open Rate
- Click Rate
- Industry
 Standards
 (averages)
- List Growth
- Subscriptions & Un-subscriptions

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Track Campaign Performance

- MailChimp tracks how each campaign performs
- Compare how your list performs with the Industry Average
- Discover what percentage of recipients
 - OPENED the email campaign
 - CLICKED on hyperlinks to your site or resources





HOW TO GET STARTED

Create a MailChimp Account

Sign-up!

• It's free

 Since the intention is to use this for work, please use your work email.



Get Started with a Free Account

Sign up in 30 seconds. No credit card required. If you already have a MailChimp account, log in.

Email

What's your email address?

Username

Password

	Show
Create My Account	
cicute my Account	

By clicking this button, you agree to MailChimp's Anti-spam Policy & Terms of Use.

Create Profile

- Add photo (optional)
- Add/Edit contact information

Ndlelise	
Account settings + Billing + tras + Rewa	
Profile Photo	
Upload your photo	
epicaa your priotorin	
Image should be at least 300px × 300px	
Image should be at least 300px × 300px	
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Image should be at least 300px × 300px Upload Photo Take A Photo! Basic information	Username and password
Image should be at least 300px × 300px Upload Photo Take A Photo! Basic information First name	Username and password
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Image should be at least 300px × 300px Upload Photo Take A Photo! Basic information First name karense Last name	Username and password Username karense Verify current password
Image should be at least 300px × 300px Upload Photo Take A Photo! Basic information First name karense Last name	Username and password Username karense Verify current password
Image should be at least 300px × 300px Upload Photo Take A Photo! Basic information First name karense Last name Email address	Username and password Username karense Verify current password New password generate strong password
Image should be at least 300px × 300px Upload Photo Take A Photo! Basic information First name karense Last name Email address kse@medadmin.arizona edu	Username and password Username karense Verify current password New password generate strong password

- "Organization information" = UA CoM and department information.
- Appears in the FOOTER of <u>every</u> email campaign

CDC English

CDC en espanol

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Copyright © 2016 University of Arizona, Office of Medical Student Education, All rights reserved. You are receiving this email because Amy Waer, MD, Associate Dean for Medical Student Education, has asked me to invite you to participate in workshops to enhance office skills and make your jobs easier!

Our mailing address is:

University of Arizona, Office of Medical Student Education Office of Medical Student Education Faculty Instructional Development 1501 N. Campbell, Room 3215 Tucson, AZ 85724

Add us to your address book

Want to change how you receive these emails? You can <u>update your preferences</u> or <u>unsubscribe from this list</u>

MailChimp.

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Campaigns Templates Lists Repo

Create Profile

- Add photo (optional)
- Add/Edit contact information
- Organization

 information is
 what will appear
 in the FOOTER of
 every email
 campaign

Contact information

Profile

This is the information we have associated with your MailChimp profile, which you can use to access multiple MailChimp accounts. If you need to reset your username or password, or verify account changes, we'll send the link to your profile email address.

All contact information is kept strictly confidential. View our privacy policy

Username	uacomfid
First name	Karen
Last name	Spear Ellinwood
Email address	kse@medadmin.arizona.edu

Edit Profile Information

CREATE & DISTRIBUTE



Campaigns, Lists & Templates

Recipients > Setup > Template > Design > Confirm

MailChimp Vocabulary

- Recipients = Choose List
- Setup = Name campaign, Set Tracking & Twitter Feed
- Template = Choose template
- Design = Create/Edit Content, and access "additional features" (e.g., Preview, Test)
- Confirm = Get ready to send, review before sending
- Schedule or SEND NOW!
- NEXT always takes you to the next step in this process



LISTS

Create a list of recipients Import... Export...

Create & Organize Your Mailing Lists

K)	Lists	5			
	Sort B	y Custom order 💌			
T		RAE Orientation Facilitators 2014 Created Jun 06, 2014 11:13 am No rating yet	30 Subscribers	63.3% Opens	27.6% Clicks
		Residents as Educators Network Created Mar 31, 2014 11:30 am No rating yet	0 Subscribers	0.0% Opens	0.0% Clicks
		Residents as Educators Newsletter for Directors & Coordinators Created Mar 06, 2014 09:20 pm No rating yet	61 Subscribers	35.1% Opens	6.3% Clicks
Q		SOS Network Created Jan 28, 2014 01:49 pm No rating yet	57 Subscribers	46.0% Opens	18.5% Clicks

Add Contacts

- Use the easy online form to add subscribers, one at a time
- Choose whether to send specific recipients email that arrive as plain text or HTML (web-page appearance)
- Lists should respect recipients – MailChimp wants an assurance that you have permission to add someone and that including them will not be considered unwelcome

3	Campaigns	Templates	Lists	Reports	Automation	
Add	l subscril	ber				
Wan	it to subscribe m	ore than one pe	rson at a i	time? <u>Import</u>	<u>a list</u>	
Email	Address *					٦
First N	Vame					
Last N	lame					
Practi	ce or Clerkshi	р				
Email	Туре					
0	Text 🔿 HT	ML				
T T t s	This person ga This person wil his recipient m to be extra sur	ve me permis l not receive a nanually, they e you have pe	sion to e confirm won't ha rmissior	email them lation emai live an opt-il n first. Learr	from MailChimp. Since n IP address or date in y n more	you're adding your records,
[] I	f this person i	s already on r	ny list, u	pdate thei	r profile	
Sub	scribe					

Import (Upload) Lists

- Save settings and follow them with each import
- Upload Excel file (csv or tabdelimited format) to add several (or lots!) of subscribers at once



Where do you want to import subscribers from?

- Use settings from last import Your last import was from a Copy/Pasted File on Dec 14, 2015 02:27 pm
- CSV or tab-delimited text file Import contacts from .csv or .txt files
- Copy/paste from file Copy and paste contacts from .xls or .xlsx files
- Integrated service

Import contacts from services like Google Contacts, Salesforce, Highrise, Zendesk, and more. Learn more

MailChimp

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Create Signup Forms

- Embed them on your website
- Subscribers can sign up by themselves
- No question about their desire to be included in the list!



Export Lists

- To review
- To share with others (when appropriate, i.e., with list permission)

Stats 🗸	Manage subscribers 👻	Add subscribers 🖌	Signup forms	Settings 🗸	Q
Export L	ist				





Create

Distribute

Track

Use MailChimp Templates

Sel	ect A Type Of Campaign To Send:	
Regular campaign		Select
Send a lovely HTML email along with a	plain-text alternative version.	
Plain-text campaign		Select
Send a simple plain-text email with no	pictures or formatting.	
A/B testing campaign		Select
Send up to three variations of a camp. time/day to send campaigns.	aign to test the best subject line, from name, email content, or	
RSS campaign		Select
Send content from an RSS feed to a lis	t.	
	Email beamer	
	Did you know you can send campaigns	
	directly from your favorite email client?	

First, Select The List

6	Untitled	Help	Save And Exit 🐱
То	which list shall we send?		
0	Clerkship Directors & Coordinators (0 recipients)		
0	Women in Academic Medicine (WAM) (32 recipients)		
0	Life Cycle Facilitators Y2 (14 recipients)		
0	I&I Block CBI Facilitators - Y2 (20 recipients)		~ ~ ~
0	DMH-B Facilitators for CBI Fall 2015 (18 recipients)		
0	Clinical Reasoning Course Facilitator List 2015-16 (45 recipients)		
0	RAE 2015 Facilitators (34 recipients)		
0	Clerkship Faculty (609 recipients)		
0	UA CoM Department Heads & Admins (38 recipients)		
0	RAE Orientation Facilitators (2014, 2015) (83 recipients)		
0	RAE Program Updates for Program Directors & Coordinators (101 recipients)		

Complete Campaign Info

- Name your campaign
- Create Email Subject
- Make sure your name is how you want it to appear on the email
- Verify email address (SENDER)
- Select Tracking options



. 2

Untitled

Tracking & Twitter

 Affirm or Delete your AUTO Twitter Feed for this campaign

2	Untitled				
	Learn more				
/	Track clicks Required on free accounts				
	Discover which campaign links were clicked, how many times they were clicked, and who did the clicking.				
/	Track plain-text clicks Required on free accounts				
	Track clicks in the plain-text version of your email by replacing all link with tracking URLs. Learn more				
	Google Analytics link tracking				
	Track clicks from your campaigns all the way to purchases on your website.				
	Requires Google Analytics on your website.				
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	Customics compared and the turn it also helder and here it				
	under 140 characters (including the URL).				
	* URL *				

Select a Template - Basic

6	campaign demo		Help Save And Exit
Sele	ct a template		
Basic	Themes Saved Templates Campaign	s Code Your Own	
	1 Column Drag and drop	1 Column - Banded Drag and drop	1:2 Column Drag and drop
-	Select	Select	Select
	1:2 Column - Banded Drag and drop	Drag and drop	1:2:1 Column - Banded Drag and drop
	Select	Select	Select

Select a Template – By Theme

campaign demo		Help Save And Exit
Select a template		
Basic Themes Saved Templates Campa	aigns Code Your Own	
eCommerce (24) v Search all	themes Q	<section-header> Color Box Drag and drop Select Vero Card Drag and drop Kero Image Drag and drop</section-header>
Boutique Drag and drop Drag and drop Contentioner		Contrast Contrast Drag and drop Drag and drop Drag and drop Drag and drop Drag and drop
		<image/> <section-header><section-header><section-header><section-header><section-header><section-header><section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header>
Select	Select	Roma Table an Remain Name Sever prior Remain Table and Remain Sever prior Remain Table and Remain Sever prior

Saved Templates You've Designed

3	Campaigns Templates Lists Reports Automation	Karen 🗸 Help C
Ter	nplates	File Manager Create Template
	Folders ~ Sort By Newest First ~ Search saved templates Q	
	Control RAE Teaching Strategies 2015 Last edited on Jan 14, 2016 09:01 pm by Karen Spear Ellinwood Drag and drop	Edit 🗸
	ACE Teaching Strategies Last edited on Sep 24, 2015 10:59 am by Karen Spear Ellinwood Drag and drop	Edit 🗸
	Event Template Last edited on Oct 29, 2015 05:07 pm by Karen Spear Ellinwood Currently used in 1 draft or scheduled campaign Drag and drop	Edit 🗸

Begin Writing Your Content!



Set up Content with Images, Text, Social Media Displays



Click & Edit!



Edits Appear Simultaneously in the Viewer

You can see instantly how your campaign will look!

Gener	ritech Summer Sale	
	Introducing the Generitech Business Class Bundle. This summer • Generitech will bundle each of the four Business Class software solution package into one bulk pack. • Make the bundle available for 40% off the regular price! Now is the time to snatch up the full suite of Business Class applications for a discounted price.	 B I U ⇔ c P M ≟ ≓ M Merge Tags A Styles Font Size A M M Merge Tags A Merge Tags A

If you dare, do a little HTML code!



Delete, Duplicate & Edit Blocks



Additional Features

Preview and Test 👻 Save as Template Save And Exit 👻

- Preview to view in desktop and mobile app modes
- Test Send to someone or yourself as a preview
- Save what you've created as a template to use in other campaigns or with other lists
- Save and come back to this another time
- Exit





Comment

Create & Organize Campaigns

- Organize campaigns by list
- Filter by date, list



Create Specialized Templates

K)	Templates
Ŵ	Folders Sort By Edited Date T Search saved templates
	SOS Last edited on May 06, 2014 11:09 am by karense Drag and drop
	SOS Updates 3 column Last edited on Mar 20, 2014 09:40 pm by karense Drag and drop
Q	SOS Workshop Series Code your own
	FID Series Classic
	RAT_2013Invitation Code your own
	Image: Second

PREVIEWS

What will your campaign look like?

View your campaign BEFORE sending it!



So you can EDIT your campaign BEFORE sending it!



View your campaign in MOBILE mode BEFORE sending it!



- Is the font **too large** for display on a mobile device?
- Do content blocks take up 2 lines when they should be displayed on 1 line?
- If yes, change it!

Edit Design Settings for Mobile Styles BEFORE sending your campaign!



Mobile Styles

 ✓ Gampaign Builder - Temp! × Massing Sos (Support for ← → C A Bhttps://us4.admin.mailch 	Office SLX	id=1060881#					Karen = 🗗 X
🏢 Apps 📓 New FID! 🗖 Google Scholar 🚞 ADMIN	i 💼 GRANTS 🚞 JOURNALS 🚞 Med Ed 🚞 F	PLAYLISTS 💼 PROF ORGS 💼 TECH 🚞 UA 💼 DVM	💼 LANGUAGE 🔏 Qualtrics 🔞 Reflective MedEd	👿 AAMC_2015 🚾 CDC-espanol 🧿 PB	S 🧧 2016 WGEA 📅 AOTS	S 📄 ScholarOne	» 📋 Other bookmarks
SAMPLE USE OF MAILCHIMP					Preview and Test 🐱	Save as Template	Save And Exit 🐱
	Visit the OBVGYN homepage!	View this email in your browser		<u> </u>	Mobile Styles D	esign	
				Heading 1			Ì
		2020 march 1		Font size			
	VIRUS			16px			~
		0		Slight			, v
	yan yan	A. 44		Heading 2			
	E			Font size			
	(f) Share	Tweet 🕲 Forward		14px			~
	Whe	en you're expecting,		Line height			
	you	want to		Slight			Ť
	• ea	t well t adequate rest		Heading 3			
	· fe	el and be healthy		Font size			~
	at	out how to do all of these things.		Line height			
				Slight			*
	RILL C	Because you're		Heading 4			
		expecting a healthy, happy baby.		Font size			•
				Save <u>Cancel</u>			
< Back		Recipients > Setup >	Template > Design > Confirm				Next >

- Use the SAME color and font as the styles (e.g., headings) of your template.
- Allow you to change the Font Size and Line Height to adapt to a mobile display, WITHOUT changing how it will look on a desktop!

Change Body Text, Left/Right Column Text, Footer Text styles!



Edit Mobile Styles

BEFORE







Without Changing Desktop Styles

BEFORE Mobile Edits

Desktop Mobile Inbox

When you're expecting, you want to...

Eat well

- Get adequate rest
- Feel and be healthy
- Get up to date and accurate information about how to do all of these things.



Because you're expecting a healthy, happy baby.

Up to date & Accurate Information about Zika



Your text caption goes here. You can change the position of the caption and set styles in the block's settings tab.

AFTER Mobile Edits

Mobile

Desktop



When you're expecting, you want to...

Inbox

- Eat well
- Get adequate rest
- · Feel and be healthy
- Get up to date and accurate information about how to do all of these things.



Because you're expecting a healthy, happy baby.

Up to date & Accurate Information about Zika



Your text caption goes here. You can change the position of the caption and set styles in the block's settings tab.

TEST your campaign BEFORE sending it!



TEST your campaign BEFORE sending it!





AUTO-FEED TWITTER

Account Settings, Template Design, Set-up



Twitter



Set Your Account on Auto-Tweet



MONITOR PERFORMANCE

Statistics by Campaign & List

Automatically Generates Reports

aigns Comparative	Automation	Inbox Inspections						
Overview Revenue								
All Lists 🐱				Open rate	Click rate	📕 Indi	ustry avg. op	en rate
80%			\sim					
70%			\bigwedge					
60%						19		
40%	~	\wedge			pog	\square		
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2096	/						~	
10%	~		~	LA		~		
0%	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	000		a ba		-	200	-0

Offers Details!



There's a search function!



EVALUATION

Please take a minute to offer feedback on this workshop and to the facilitator.

http://bit.ly/sos-mc http://bit.ly/sos-fac

THANK YOU!

